

General Terms and Conditions

Pavers – The Littlehampton Brick Company recommends the use of washed concrete sand as the best base for all natural clay pavers. This will minimise efflorescence, which is the leaching of salts from the pavers causing a white powdery residue to accumulate on the face of the paver. The use of any other material may increase the degree of efflorescence. The Littlehampton Brick Company also strongly recommends that pavers be laid on a well-drained site to help to reduce the deterioration of the product exposed to abnormal quantities of water.

Bricks – The Littlehampton Brick Company will not be responsible for any deterioration where bricks are insufficiently damp or water-proofed or where they are subject to abnormal quantities of water. It is characteristic of all the light burning clays from which bricks are manufactured by Littlehampton Brick in South Australia that they contain small quantities of natural salts called vanadium salts. These water soluble salts can leach to the surface of bricks and crystallise there as moisture dries from the brickwork. The resulting efflorescence is coloured yellow/ brown/ green/ blue. Vanadium Efflorescence does not cause any damage to the structure and characteristics of Littlehampton Brick Company bricks, nor will the treatments approved by the Littlehampton Brick Company to remove the colouring. For further information on vanadium efflorescence, contact Littlehampton Brick.

Size Variation – The stated sizes of all Littlehampton Brick Company products are nominal sizes only. Size variation can occur as a result of the manufacturing process.

Colour Variation – All natural clay Bricks and Pavers are sold as a blend. Because of the manufacturing process, some colour variation can occur, including bar marks. All endeavours are made to match samples and keep orders consistent, but some variance may occur. The Littlehampton Brick Company recommend when laying clay bricks or pavers to work from 3 pallets at any one time.

Breakage & Chipping – Every effort is made by the Littlehampton Brick Company to minimise breakage and chipping. The Littlehampton Brick Company and its associated companies will not accept claims for chipping and breakages under 5% of the number ordered.

Returns – The Littlehampton Brick Company will not accept returns. Claims for faulty products will not be accepted once laid. No returns will be accepted from over ordering by either client/builder or from estimations completed by the Littlehampton Brick Company.

Delivery – The Littlehampton Brick Company's free delivery policy applies to orders of 2000 bricks and over, as well as orders exceeding 34m² of First Grade Pavers delivered within the Adelaide Metropolitan Area. Charges for deliveries outside of the metropolitan area are available upon request from the Littlehampton Brick Company Dispatch Office.

Site Damage – The Littlehampton Brick Company will take as much care as possible when delivering your product order. However accidents can occur, and Littlehampton Brick Company and its associated companies will not be responsible for any damage or injuries to persons, creatures or property. Please ensure that our drivers have easy access to site to minimise the chance of site damage.

Site Shifts – The Littlehampton Brick Company takes no responsibility for poorly prepared sites, and will not take responsibility for product placement on sites with inadequate access. The Littlehampton Brick Company will not move any product other than bricks or pavers supplied by The Littlehampton Brick Company, and any site shifts will be carried out at the builder's expense.

Pallet Deposit – The Littlehampton Brick Company reserves the right to deliver on pallets and charge the purchasers account with \$27.00 per pallet. Pallets will at all times remain the property of the Littlehampton Brick Company and a full refund will be given within 12 months of delivery, on return of the pallets in good condition. Pallets delivered outside the metropolitan area will incur the \$27.00 pallet deposit and are to be returned at the expense of the purchaser. The Littlehampton Brick Company will not accept any costs incurred with the return freight of pallets.

Pallet Strapping – The Littlehampton Brick Company is required by law to have all products strapped for transport. This is a measure we take to ensure that the product order is delivered to site in full and to minimise the risk of product loss during transportation.

Trading Terms & Payments – All product will remain the property of The Littlehampton Brick Company until the account is paid in full under any negotiated trading terms as stipulated by the Littlehampton Brick Company Accounts Department. The Littlehampton Brick Company reserves the right to delay delivery in any case where an account falls overdue. All fees and charges incurred by a collection agency for accounts deemed to be in default by the Littlehampton Brick Company Accounts Department will be payable by the account holder.

Revised: 1st of July 2021.